

Frequently Asked Questions:

What Are Your Hours of Operation?

- We are open Monday through Friday from 8:00 am to 5:00 pm
- Evening and weekend programs and services provided when applicable

Who Do You Serve?

- We mostly serve Catawba County
- Some programs serve people who live in other counties

How Do I Know If I Qualify For Services?

- All patients or clients go through an eligibility process
- Based on your income and family size, you may qualify for free or discounted services
- Requirements vary with programs
- For more information, refer to the phone numbers listed below

Do You Have Translators Available?

- Yes. Translators are available to assist clients upon request.

How Do I Get More Information On Your Services and Programs?

- | | |
|------------------------|----------|
| • Main Number | 695-5800 |
| • Appointments | 695-4445 |
| • Adult Health Clinic | 695-5757 |
| • Dental Clinic | 695-5778 |
| • Immunization | 695-5881 |
| • Prenatal Clinic | 695-5782 |
| • Totally Teens | 695-5151 |
| • WIC Department | 695-5884 |
| • Environmental Health | 465-8270 |
| • Home Health Agency | 695-5849 |
| • Health Check | 695-5145 |
| • Administration | 695-5801 |

For more information, visit Catawba County Public Health's website at:

www.catawbacountync.gov/phealth/

"Leadership in Building YOU a Healthier Tomorrow"



Catawba County Public Health
3070 11th Avenue Drive SE
Hickory, NC 28602



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(828) 695-5800**

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Located Behind Catawba Valley
Medical Center off Fairgrove Church Road

Catawba County Public Health

Providing *“Leadership in Building a Healthier Tomorrow”* for People of All Ages in All Stages of Life

Adult Preventative Health Clinic

- Provides physical exams, lab tests, birth control, and education related to women’s and men’s health
- Provides testing and treatment for sexually transmitted diseases, including HIV testing



Breast and Cervical Cancer Control Program (BCCCP)

- Serves women between the ages of 18 and 64
- Provides complete physical exams, pap smear tests, instruction on self breast examination, clinical breast exams, hormone replacement therapy, and mammograms for women ages 40 to 64

Catawba County Health Partners Inc. (CCHP)

- A Healthy Carolinians partnership working to improve the quality of life in Catawba County

Child Health Clinic

- Provides well child care for children from birth to age 18
- Offers physical exams, lab tests, vision and hearing screenings, developmental testing, and immunizations



Child Service Coordination (CSC)

- Provides services for children from birth to age 5
- Offers developmental screenings, immunizations, family assessments, and educational services

Dental Health Services

- CLINIC: Provides dental care, exams, cleanings, sealants, fillings, emergency treatment, and extractions for children between 4 and 17 years of age
- SCHOOLS: A state-funded Dental Hygienist provides dental screenings, referrals, and educational programs to schools and the community
- CHILDCARE CENTERS: A Smart Start-funded Dental Educator provides dental services and education in childcare centers for children from birth to age 5



Early Childhood Support Team (ECST)

- Services are provided to childcare centers, children enrolled, and their families
- Provides health education; dental and developmental screenings; assists families with health resources; and develops health plans for children with chronic diseases

Environmental Health

- Provides inspections for restaurants and other food handling establishments, swimming pools, and septic and water systems, including improvements and repairs
- Investigates environmental health complaints and ensures state rules and regulations are being enforced



Foreign Travel Immunizations

- Provides specific immunizations to persons traveling outside the United States

Health Check

- Program designed to improve access to care for Medicaid-eligible children
- Children who qualify for Health Check can receive free healthcare from birth to age 21

Health Education

- Provides education on a variety of health-related topics, including health promotion and disease prevention, to clinic patients, schools, civic groups, churches, and the community through presentations, health fairs, etc.

Home Health Agency

- Provides skilled nursing, therapy, and other medical services to individuals who do not need hospitalization but still require care due to an injury or illness
- Services are coordinated and supervised by the patient’s private physician

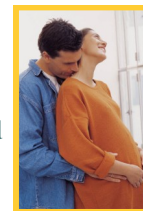


Immunization

- All required childhood vaccinations are available FREE of charge
- There is a charge for Tuberculosis (TB) tests

Maternity Care Coordination (MCC)

- Assists women during their pregnancy and up to 8 weeks after childbirth
- A social worker evaluates the patient’s progress; assists with transportation and housing needs; and provides pregnancy related education



Prenatal Clinic (Pregnancy Services)

- Offers pregnancy testing as well as care and Lamaze/Childbirth education to pregnant women
- Provides on-going care for women with high-risk medical conditions during their pregnancy

Preparedness Program

- Provides education, assessment, planning, response, and support services to ensure people are prepared in the event of a disaster or emergency

School Health

- School nurses promote physical, social, emotional, and educational growth by providing health services and education to students and school staff



Totally Teens Health Center (TTHC)

- Serves teens between the ages of 13 and 21
- Provides sick care, physicals, health education, and mental health and nutritional counseling

Tuberculosis (TB) Program

- Monitors and controls tuberculosis through x-ray, preventative drug treatment, and surveillance

WIC (Women, Infants, and Children)

- A Federal supplemental nutrition program for pregnant, postpartum (after pregnancy), and breastfeeding women, infants, and children up to age 5
- Provides food coupons/vouchers to purchase nutritional foods at participating food stores
- Nutritional counseling and education are also available

